# Your Career.



Dispatching is more than an exciting career. It is an opportunity to serve your community. Your success as a dispatcher is contingent on ensuring you are a natural fit for the job and can thrive in a mission-critical and fast-paced environment.

A typical day for a dispatcher consists of answering emergency phone calls from the public and other agencies that require immediate action, while also answering general information inquiries. A dispatcher is generally the first point of contact with the public when they need assistance from the police or other emergency responders.

If you handle stressful situations in a calm and efficient manner, you may have what it takes to become a dispatcher for the Arizona Department of Public Safety - a national model in providing ethical and effective law enforcement services.



### Reusable.

Share your knowledge, pass this along to friends or family – it saves money and our environment.

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The mission of the Arizona Department of Public Safety, one of the most dynamic state-level law enforcement agencies in the United States, is to protect human life and property by enforcing state laws, deterring criminal activity, ensuring the safety of the motoring public on Arizona's highways and providing vital scientific, technical and operational support to other criminal justice agencies.

The Department, also one of Arizona's largest law enforcement agencies with some 2,200 sworn and civilian employees, consists of four divisions — Highway Patrol, Criminal Investigations, Criminal Justice Support and Agency Support. The Department is headquartered in Phoenix and has offices located in more than 80 communities within Arizona's 15 counties.

# TRAINING THAT IS FIRST-RATE

The Department of Public Safety offers one of the best and most comprehensive, paid police dispatching training programs in the United States.

Complete training includes four weeks of classroom time covering topics such as 911 basics, computer information systems, radio broadcasting and operations. Your training will continue as you work side by side with a senior dispatcher to become proficient and comfortable in your daily routine.

# START YOUR CAREER IN 1 OF 3 LOCATIONS



### **QUALIFICATIONS**

The interview and selection process is rigorous to ensure that applicants possess the right knowledge, skills and abilities to be successful as a dispatcher. The length of the selection process tends to be longer than the selection process for most other positions and requires approval at each respective step. Speak to a DPS Human Resources Analyst for details or visit our Web site.



# AN OPPORTUNITY WITH GREAT BENEFITS

#### Health & Wellness

- » Medical
- » Dental
- » Vision
- » Life Insurance

#### Retirement & Savings

- » Arizona State Retirement System
- » U.S. Savings Bond Deduction
- » Credit Union Affiliation

#### Time Away

- » 15 Vacation Days Per Year
- » 15 Paid Sick Days Per Year
- » 10 Paid Holidays:
- » New Year's Day » Labor Day
- » MLK Day
- » Columbus Day
- » Presidents' Day
- » Veterans' Day
- » Memorial Day
- » Thanksgiving Day
  » Christmas Day
- » Independence Day

### **Beyond The Basics**

- » Tuition Reimbursement
- » Employee Assistance
- » Peer and Family Support
- » YES Discount Card



The Department of Public Safety is an Equal Opportunity Employer.